



**This TIRE REPAIR OR REPLACEMENT is optional protection that can be purchased and is ONLY EFFECTIVE WHEN THE ORIGINAL INVOICE IS PRESENTED WITH THIS WARRANTY FORM.**

## **Who is covered by this *optional* protection?**

This limited warranty only applies to the original purchaser of the tires covered by this warranty and **is not transferable**. This certificate only applies to passenger and light truck tires which bear a brand sold by THE RETAILER, and the original vehicle identified on the original invoice.

## **Life of the tire coverage**

Firestone Complete Auto Care will prorate any tire covered by this certificate if it should become unusable prior to wearing down to 2/32nds of an inch of remaining original useable tread for any reason resulting from road hazard (e.g. cut, snag, bruise, impact or puncture). With this certificate, such tires will be replaced charging the user for the pro-rated amount.

## **Pro-rated replacement**

To determine the replacement tire price you pay, the percent of used treadwear is multiplied by the retail store's current selling price for the replacement tire(s). In other words, your purchase price is credited for the unused amount of tread. There is no additional cost for mounting or balancing; appropriate taxes, disposal fees and other service charges may be added to the adjustment replacement price. If the tire is **repairable**, the tire will be repaired free of charge at the discretion of Firestone Complete Auto Care in compliance with the auto manufacturer's policy.

## **Additional free replacement coverage**

Some tires may have a manufacturer's warranty that provides for coverage other than road hazard for reasons within the manufacturer's control including any defects in workmanship and materials. For Bridgestone and Firestone branded tires this protection provides free replacement within 3 years of purchase date. Consult your tire manufacturer's warranty for details.

**Safety Warning: Repair of a speed-rated tire voids the tire's speed rating. The repaired tire has no greater speed capability than an ordinary passenger or light truck tire and may fail and cause a loss of vehicle control if operated at speeds in excess of normal highway speeds.**

Tires branded "NA", or "NO ADJ" and tires used in commercial service are not covered by this certificate.

Some, but not necessarily all, examples of causes or conditions that this Limited Warranty does not apply to include:

1. Continued use while flat or under acute under-inflation.
2. Improper use or operation, including, without limitation, improper inflation pressure, overloading, use of an improper rim, vehicle misalignment, tire/ wheel assembly imbalance or other vehicle condition, defects or characteristics, worn suspension components, improper mounting or demounting, misuse, misapplication, negligence, tire spinning, tire chain damage, chemical contamination (such as sealers, fillers, etc.), fire or other externally generated heat, water or other material trapped inside the tire during mounting, tire alteration, racing or competition use.
3. Tire(s) damaged by collision, vandalism or intentional acts causing damage.
4. Failure to observe any of the safety and maintenance precautions recommended by the manufacturer or contained in this manual.
5. This Limited Warranty does not apply to any limited mileage warranty.

## How is Replacement to Be Determined?

Tires qualifying for replacement hereunder will be replaced with an equivalent new tire. If a registered tire is discontinued or not available, a tire of similar value (to be determined at the discretion of THE RETAILER), will be substituted. Mounting and balancing of a repaired or replaced tire will be free of charge.

No tire covered by this Certificate will be eligible for replacement more than one time or repair more than twice during the coverage period. Coverage can be purchased for a tire, that has been replaced or repaired for an additional charge and taxes, where applicable.

When the tire is worn down to 2/32nds of an inch, this Tire Replacement or Repair Certificate coverage ends.

## Where to Go

Tire replacement or repair covered under this certificate will be made at any Firestone Complete Auto Care, Expert Tire, Tires Plus, Hibdon Tires Plus, Michel Tires Plus, or Wheel Works location. They are listed in the Yellow Pages under "Tire Dealers-Retail" or you can call **1-800-367-3872**, 8 am to 5 pm, CST, Monday through Friday, or visit our website at [www.FirestoneCompleteAutoCare.com](http://www.FirestoneCompleteAutoCare.com) for the location nearest you.

## Consumer Rights

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

## Conditions and Exclusions

**TO THE EXTENT PERMITTED BY LAW, BRIDGESTONE AMERICAS TIRE OPERATIONS, LLC AND BRIDGESTONE RETAIL OPERATIONS, LLC DISCLAIM LIABILITY FOR ANY CONSEQUENTIAL AND INCIDENTAL DAMAGES, LOSS OF TIME OR LOSS OF VEHICLE USE, OR INCONVENIENCE, AND ANY IMPLIED WARRANTY, INCLUDING WARRANTY OF MERCHANTABILITY OR WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty applies only to tires purchased and actually used, and to adjustments made, in the United States. **BRIDGESTONE AMERICAS TIRE OPERATIONS, LLC's or BRIDGESTONE RETAIL OPERATIONS, LLC's** obligations under this warranty may not be enlarged or altered by anyone.

**IMPORTANT:** In accordance with Federal Law, this warranty has been designated as a "Limited Warranty". Nothing in this warranty is intended to be a representation by **BRIDGESTONE AMERICAS TIRE OPERATIONS, LLC or BRIDGESTONE RETAIL OPERATIONS, LLC** that tire failures cannot occur.

## Owner's Obligations

Proper tire care is necessary to obtain maximum mileage and wear from a tire. It is your obligation to see that your tire/wheel assemblies are in balance, properly rotated and that your tires are operated at proper cold inflation pressures. Check the air pressure of each of your tires, including the spare, at least monthly when the tires are cold and adjust as necessary per your owner's manual.

### Keying Instructions for Store Personnel:

#### Tire Replacement or Repair Certificate Adjustment

- Adjust tire in the normal manner. If a Road Hazard - select Road Hazard 'Warranty Reason', if Workmanship or Materials - select appropriate 'Warranty Reason' and return to the Work Order.
- Discount the Tire Package Balancing to zero per Certificate.
- For redemption outside of sales area, secure a copy of the original and replacement invoice and have your district contact the selling store's district for credit via journal entry.